



D I R E N Z O
W A T C H E S

SERVICE ORDER

Instructions:

1. Pack your watch in a well padded and secure package (in a box, not an envelope). Do not send the original gift box.
2. Fill out this form completely and include it with your watch, along with your Warranty card (or a copy thereof) if your watch is still under warranty. Please declare it as a "broken watch for repair under warranty" and declare a value of 40CHF.
3. Use a shipping method that provides tracking and insurance and ship to:

Sergio Godoy

Rue du Pré-Jérôme 23

1205, Geneva, Switzerland

phone +41764592723

email: info@direnzowatches.com

4. You will be notified by email when your watch is received.
5. If the required service or repair is not covered by warranty, you will be contacted with a repair estimate, generally within three business days of receipt (if replacement parts are required this will take slightly longer).
6. Upon completion of the service or repair, you will be contacted regarding return shipping costs, if applicable, and notified by email with a tracking number.
7. Questions? Contact us at info@direnzowatches.com

Date:

Customer information:

Name:

Street address:

City/State/Postal code:

Country:

Email:

Phone:

Watch information:

Model:

Serial number:

Description of the issue: